



Gane and Marshall offer you personalised, tailor-made itineraries at no extra cost.

Frequently asked Questions

Can the itinerary be changed?

Yes. Our itineraries are tailor-made and can be changed to suit your requirements exactly. Just tell us which elements you like and which you would like to change. We will then happily change the itinerary to suit.

Can the cost be reduced?

If our cost proposal is not accepted for whatever reason, please contact us immediately so that we may perhaps look at a different option or standard of accommodation. We will match the cost of like for like programmes provided by other tour operators. We understand the difficulties caused by currency variations and we can quote in US dollars, Euros and South African Rand as well as British pounds. We value your business.

How do I book the holiday?

To accept your booking, Gane and Marshall require a completed booking form and 10% deposit. You can find our booking form and conditions on the inside back cover of our brochure or download a copy from our web site. There is no credit card fee for the booking deposit.

Early booking recommended?

We strongly recommend once you have decided on a holiday, that you book as early as possible in order to get the best value for your money. Leaving it to the last minute means that air fares will almost certainly be higher and the accommodation you want may also be taken.

ATOL bond & financial security

As ATOL licensed tour operators we are bonded for your financial protection. Our accounts are checked quarterly and audited annually by the CAA. Our established company has been trading successfully for 18 years.

What happens next?

- 1) Complete and return booking form with 10% deposit
- 2) Our reservations team make all reservations on your behalf.
- 3) Confirmation pack will be despatched once your itinerary is confirmed.

What happens if you cannot get the lodges/hotels/flights?

We will look energetically for alternatives. In the unlikely event that our experienced team cannot place you, your money will be refunded in full.